

**World Quality Day 2013 at Yard Gunanusa, Cilegon**  
*"Making Collaboration Count to Improve Quality"*  
**Do it Right First Time – Sekali Bikin Langsung Betul**



14<sup>th</sup> November 2013 at Gunanusa Yard Cilegon - Indonesia, COMPANY (TEPM ) and CONTRACTOR (GUNANUSA) together celebrating World Quality Day 2013 with World Quality Theme "Making Collaboration Count to Improve Quality" and with motto campaign "Do it right first time" – in Indonesian language "sekali bikin langsung betul".

This event were attended by all Company and Contractor personnel who involving in Yadana project and

some other Contractor Projects. There are around 2000 people enjoy to follow this event since starting on 07.30 a.m. up to 09.00 a.m.

Personnel From company who attend this celebration are Pak Aziz SEHILI (YSP QA/QC Leader), Bernard ROCHE (YSP CSR Yard ), J.OJER (YSP Yard QA/QC Leader), and other personnel Company on board at yard, and from Contractor's Management (Gunanusa) that also involved in this celebration are Pak Eddy Rijanto (President Director Gunanusa), Pak Budi Wahyu (Yard Manager), Pak Pendi (Project Yard Construction Manager), Pak Dadang Suherman ( Project QA/QC Manager), Pak Agus Putra Jaya (Fabrication Superintendent).

The first speaker of this event is Pak Eddy Rijanto (President Director GUNANUSA), in his messages Pak Eddy Rijanto said the aim of the celebration is to insight for better quality through continuous improvement with motto "Making Collaboration Count to Improve Quality". The messages was very clearly to improve GUNANUSA Quality Performance, also with strong message to achieve Client Satisfaction, he said the celebration and the session also parallel done at Cilegon Yard, Thaketa Base, (and Offshore)

In this occasion, Pak eddy Rijanto said need to emphasize that Quality Improvement can be gradually achieved through Collaboration among GUNANUSA (as Company) and its Employee, and with continuous support from Client.

That Quality and Safety has become the main priorities in GUNANUSA Objective, as Contractor and as Employee. Quality and Safety has become the top selling price in the industry and responsibility and liability of Contractor.

Pak Eddy Rijanto also sharing GUNANUSA quality motto: ""Do It Right the 1<sup>st</sup> Time, Sekali Bikin Langsung Betul."



He also highlighted that with through collaboration between Contractors, its Employee as well as support from Company, will make a continuous improvement in quality and safety through:

1. Continuous cultural and behavior change both by Contractor and Employee. He Belief that an employee who conducts bad work and cause repair will not promote his/her carrier and may cause dismissal. Belief that making better quality in work improve carrier, performance, the industrial society (particularly around GUNANUSA yard), and Contractor in their competition to win and bring work for the life and growth.
2. Continuous improvement in method and infrastructure. Contractor, through inputs from Companies, is now investing infrastructure as an evolution to better quality. Investing auto tubular cut profile machine, dehumidifier Blast-Paint Shop, Small bore piping auto welding, and double capacity X-ray chamber.

He said, contractor is committed to take lesson learnt to gradually improve the system, method, infrastructures to a better performer in quality.

Through both above, GUNANUSA can perform better in quality and safety, do it right the 1st time, less (if not yet evade) repair, work faster, cheaper cost, better performance in project, better competition, more work can be accommodated.

Gunanusa commits to the continuous improvement in quality and safety as a means to improve project and corporate performance toward better achievement meeting customer satisfaction.

Pak Eddy Rijanto on last messages also express his gratitude and thanks to the insistent and support from Company (TEPM) to Contractor toward a better quality in work and in project, and for Company to facilitate World Quality Day in all Worksites. And also for the support and role from Company (TEPM) for improvement incentive scheme within contract include incentive for Best Performer Competition in this World Quality Day 2013.



The second speaker is Pak Aziz SEHILI (YSP QA/QC Leader) on this event Pak Aziz remind to the workers about the phase of Quality Process, firstly the attention of the works is about the preparation before start to work, such as; tools, consumable, document /drawing was available as per requirement / procedure, He highlighted about self-check is first level of inspection before the next level, if there is still some problem or discrepancy the workers should not start working, the workers can

communicate with supervisor or Company about the problem. After all preparation complete then the workers can start working by following the last document or procedure. After the job complete, the workers may do the self-check before can go to the next level inspection.

The third speaker is Pak Bernard ROCHE (YSP Yard CSR), Pak Bernard explain the aim of the World Quality Day socialize the requirement in order to improve the level of quality at Construction Yard , Pak Bernard also described the definition and meaning of quality, why we need quality, and how to achieved the quality an highlighted the condition of quality performance of the yard, and to endorse Gunananusa management to have better Quality Improvement in the next, below is the transcription of Pak Bernard speech :

*Today November 14, 2103 is the first WQD at CILEGON yard.*

*We already have the same event for Safety. The purpose is the same: socialize the requirement in*



order to improve the level of quality at Construction Yard.  
I would like to clarify some aspects first:

*WHAT is Quality? Technically Quality is to produce, to fabricate as per standards and specifications. These documents define what the acceptance criteria that shall be met are. Then Quality is not perfection. Quality can vary. The criteria are not the same for car fabrication as for plane or satellite fabrication.*

*It is the same at yard: some fabrications require higher level of quality than others. PTG supervisors shall inform the worker, welders for example, on what are the quality requirements. The Quality can be measured and monitored. This is the role of Quality Control department.*

*WHY do we need quality? The main reason is to make sure that the product will comply what is it made for. If the quality is not as per requirements, defects will occur and damages or accident may happen. This is not acceptable to anyone.*

*In any case, if a defect is identified by quality control procedure, the defect must be repaired and this will require re-work and loss of time.*



*HOW can we achieve quality: at least 2 conditions must be met: Competency and motivation. Competency can be acquired by training or experience. It is the role of PTG management to detect the lack of competency and to organize proper training. Motivation depends mainly on the workers themselves. So the workmanship is critical to achieve quality.*

*Now let's see what the situation at yard is: as you may know, there is a room for improvement and some*

*progress shall be made to reach what we can call Oil and Gas standards.*

*We can take an indicator: nearly 120 Corrective Action Requests (CPAR) have been officially issued by CPY team at yard. This means that a lot of recurrent defects have been identified and causes are well known. I take one example: for structural welding we have a lot of defect caused by slag inclusion. This can be improved with better workmanship and supervision.*

*It is of course up to the PTG management and supervisors create the condition for a better quality level at yard. CPY expect improvement for the future and we believe that the WQD and the reward program in place since October will contribute to progress on the Quality way.*

*Thanks to all for participating to this ambitious program.*



The next activity in this celebration was signed the Quality Commitment Charter between Gunanusa as contractor and Company (TEPM), from COMPANY (TEPM) person who's signed are Pak Aziz SEHILI, Pak Bernard ROCHE and Pak J.OJER, and from Gunanusa are Pak Eddy RIJANTO, Pak Pendi, Pak Budi Wahyu, Pak Dadang Suherman, this Quality Charter Commitment is to declare the commitment and responsible of the Project Management Team CPY, CTR, including

all subcontractors and vendors to achieve Project Quality Objective to Deliver the project safely within schedule, within budget and comply with the standard and requirement of technical Specification.

And the last session of the celebration distributed the rewards for the best Quality Performance competition that consist of 12 disciplines with 3 winners every discipline, the rewards for the winner is voucher between 75 USD - 50 USD and especially for the welder, they was have additional prices an automatic welding mask with airbrush to make them proud when wear it, and also to motivate others welder and other workers to increase Good Quality Performance, in this celebration also giving to all workers a hat as merchandise with Quality message "Do It Right The First Time."



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